



Preliminary results *eCitizenship- for-All* Survey 2005

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Prague, October 13th, 2005

Status

- Survey is closed on September 30th
- Plain results, no analysis yet
- Preliminary results for Governance
- Discussion this afternoon is input for analysis and report
- Draft report ready in 2 weeks

Survey Topics

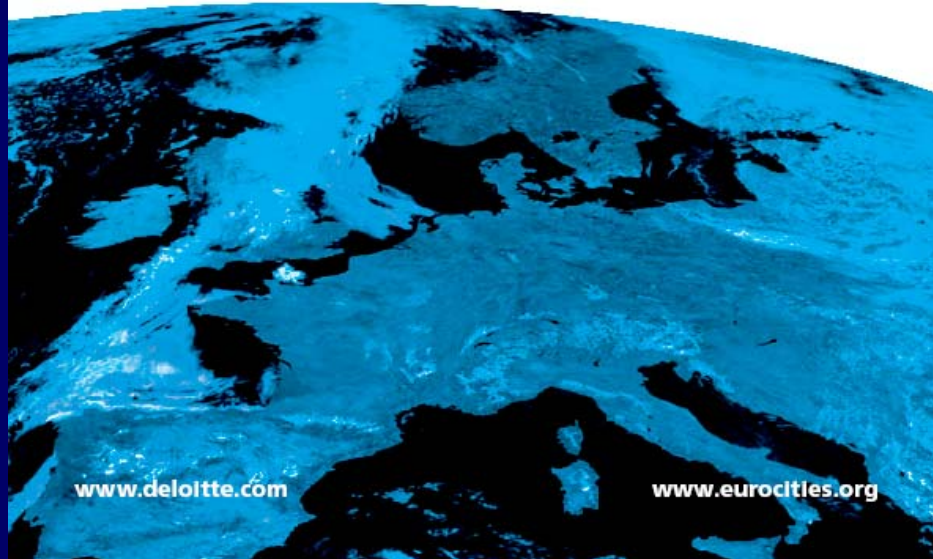
- Focus on the Lisbon Agenda
- Governance
- eEurope
 - eGovernment
 - Internet Access
- Employment
 - Includes Enterprise Establishment
- Education

Deloitte.



eCitizenship for All

EUROPEAN BENCHMARK REPORT 2005



www.deloitte.com

www.eurocities.org

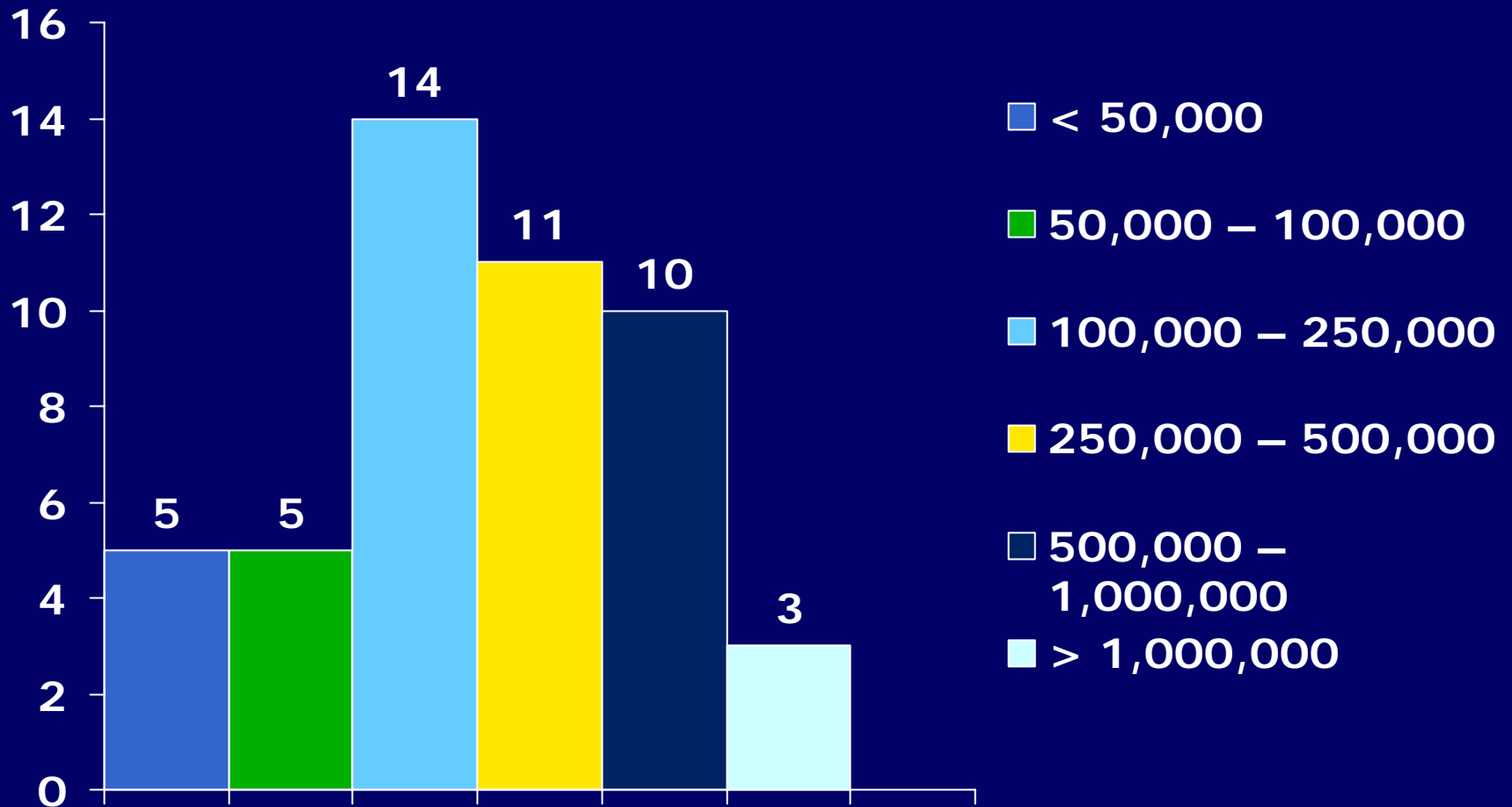
Response, 48 cities from 19 countries

• Czech Republic	2	• Belgium	1
• Denmark	5	• Croatia	1
• Finland	5	• Cyprus	1
• France	2	• Norway	1
• Germany	6	• Poland	1
• Greece	3	• Portugal	1
• Italy	2	• Slovenia	1
• Netherlands	5	• Turkey	1
• Spain	2		
• Sweden	4	• Austria	0
• United Kingdom	4	• Bulgaria	0
		• Estland	0
		• Romania	0

Response by region



Response by city size



What is Governance?

- Elements of Governance:
 - Policy Planning
 - Political Responsibility
 - Control
 - Responsibility of City Management
 - Governance Instruments

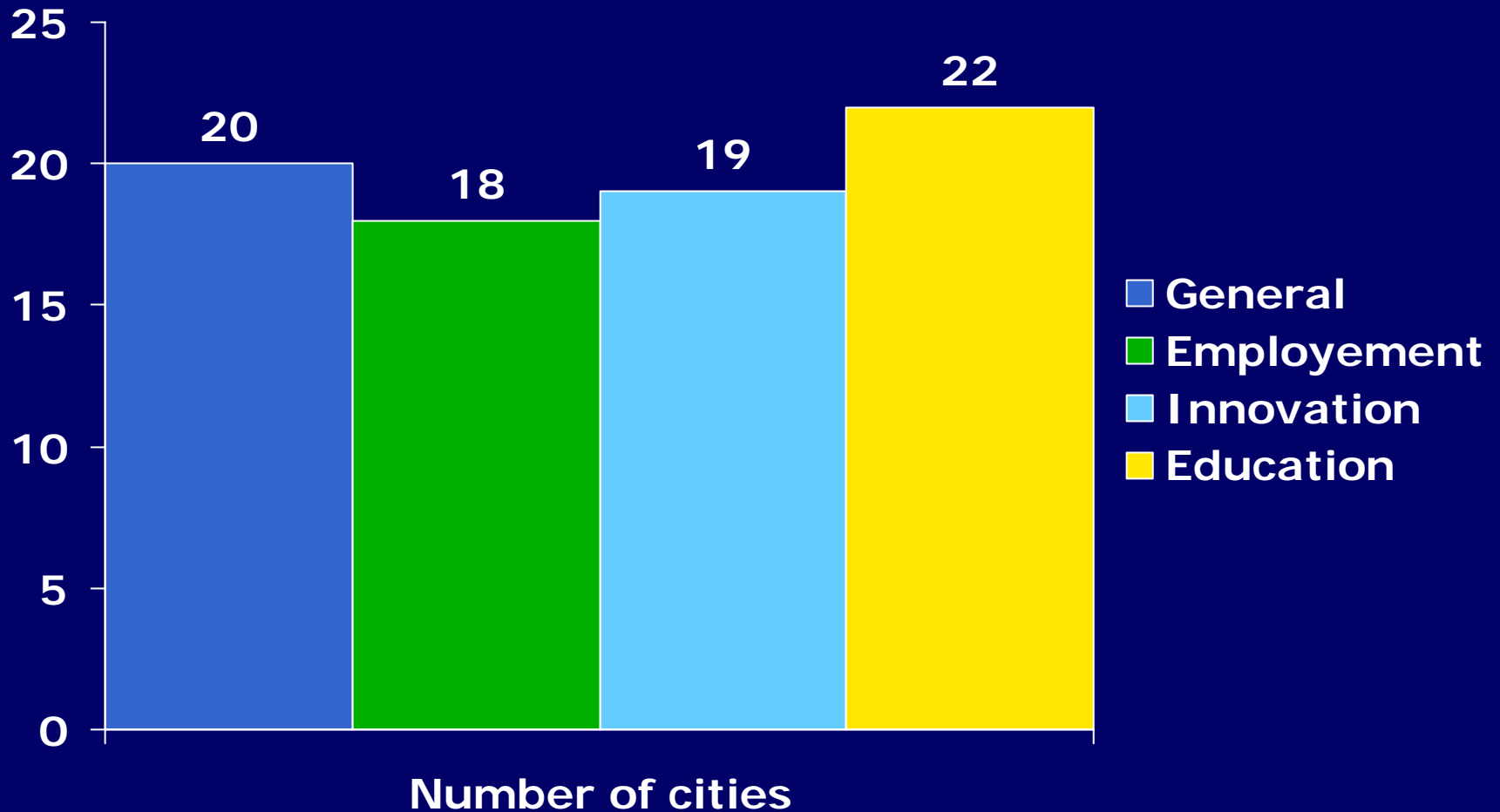
Planning the Lisbon (related) Policies

- 27 cities (56%) plan Lisbon (related) Policies:
 - 12 plans focussed on Lisbon Agenda
 - 21 Lisbon goals integrated in 'regular' policies
 - 14 long term planning
 - 5 year planning

27 Cities plan Lisbon (related) Policies

- 12 cities have a responsible city board member
- 1 city does not plan, but has responsible city board member
- 8 cities (most larger cities) have an agreement with central or regional governments

26 Cities target Lisbon (related) Policies

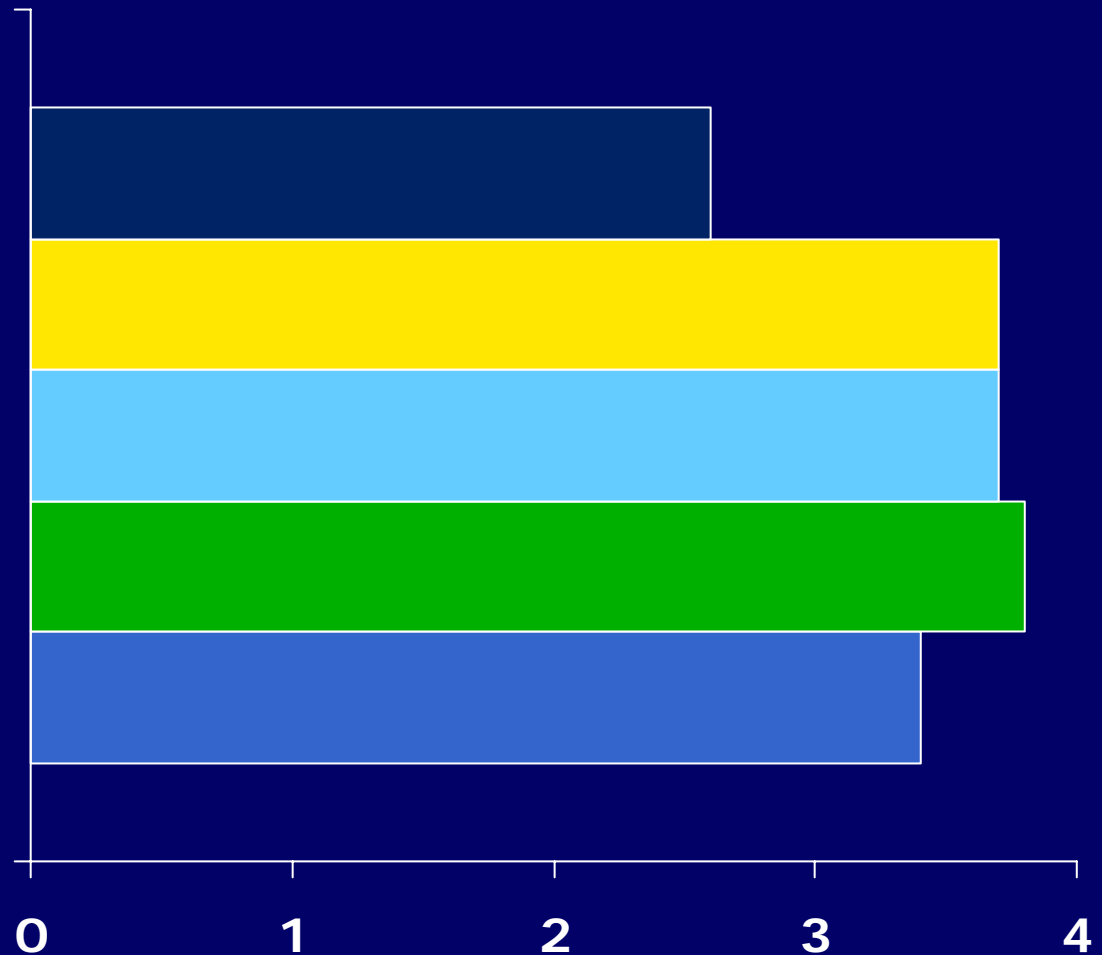


26 Cities target Lisbon Policies

- Are targets measurable? 2.6 on a 1 – 5 scale
- 15 cities have made targets operational to the city management level
- 3 cities (larger cities) have a special program manager
- 19 cities report the progress on the special targets

Effectiveness of governance instruments

- Business Balanced Scorecard
- Budget responsibility
- Budget goals
- Year planning and specific goals
- Plans and budgets



Preliminary Conclusions

- The Lisbon Agenda is seems to be on the agenda of a small number of large cities.
- Cities assess the degree to which targets can be measured at 2.6 on a 1 to 5 scale. Is this the case in general or does this apply specifically to the Lisbon agenda?
- Education is the field which is taken up most times (as opposed to innovation and employment).